



Terms & Conditions

1. Quotes & Acceptance

Quotes are valid for 30 days unless otherwise stated. Acceptance of a quote, written approval, or payment of a deposit constitutes acceptance of these Terms & Conditions.

2. Pricing

All prices are in Australian Dollars (AUD) and exclude GST unless stated otherwise. Pricing is based on information available at the time of quoting. Any change to scope, specifications, materials, site conditions, access requirements, or installation methodology may result in additional charges.

3. Deposit

A 50% deposit is required before any design work, procurement, or production commences. Unless stated otherwise.

4. Variations

Any variations to the agreed scope must be approved in writing and may incur additional costs and revised timelines. Verbal requests will not be considered approved variations.

5. Artwork & Proof Approval

Artwork proofs will be provided where applicable. The customer must carefully review and approve all artwork via email prior to production.

The customer warrants that:

- All content is accurate
- They have rights to use any supplied artwork, logos, or images

Eye for Signs is not responsible for errors once artwork is approved, including spelling, layout, sizing, or colour expectations.

Any changes requested after artwork has been approved may incur additional costs and may affect production timelines.

6. Colour & Material Variations

Due to manufacturing processes, lighting conditions, and material differences, slight colour and finish variations may occur and will not be considered defects due to various printer calibration differences. A physical item to colour match would aid the process but will still not guarantee the 100% colour match regardless of how the supplied item was produced. i.e.. Printed, Painted, Powder coated etc.



7. Production Timeframes

Any stated timeframe is an estimate only. Delays caused by suppliers, weather, site readiness, access restrictions, client delays, approvals, or circumstances beyond reasonable control will not constitute breach of contract.

8. Supply Only Orders

For supply-only orders, the customer is responsible for ensuring the product is suitable for their intended application and installation environment. No responsibility is accepted for installation or performance once supplied.

9. Site Access & Safety

Where installation is included, the customer warrants that:

- The site will be safe and compliant with WHS requirements
- Clear and uninterrupted access will be available
- Required power, access equipment, and working space will be available

Any delays, additional visits, or standby time caused by site conditions will be chargeable.

10. Permits, Engineering & Approvals

Unless specifically included in writing, the customer is responsible for obtaining all permits, engineering certifications, landlord approvals, traffic control, and council approvals.

Eye for Signs accepts no liability for compliance requirements outside the agreed scope.

11. Unforeseen Structural or Site Conditions

Eye for Signs is not responsible for hidden services, structural deficiencies, or unforeseen site conditions discovered during installation. Any additional work required will be treated as a variation.

12. Weather & Force Majeure

Works may be delayed due to weather conditions or events beyond reasonable control including supplier delays, industrial action, transport disruptions, or natural events. No liability will apply for such delays.

13. Payment Terms

The remaining balance is payable upon completion of works and prior to handover, installation sign-off, or collection unless otherwise agreed in writing.

14. Suspension of Work

Eye for Signs reserves the right to suspend work where payments are overdue or site conditions are unsafe. Any resulting delays or costs will be the customer's responsibility.



15. Ownership of Goods

All goods remain the property of Eye for Signs until payment is received in full. Eye for Signs reserves the right to enter a site to recover goods where payment has not been made, where legally permitted.

16. Cancellation

Orders cancelled after acceptance may incur charges for work completed, materials ordered, production costs, and administrative expenses.

17. Warranty

Eye for Signs warrants materials and workmanship following completion. This warranty does not cover:

- Normal wear and tear
- Extreme environmental exposure
- Vandalism or accidental damage
- Damage caused by third parties
- Improper use or maintenance

Manufacturer warranties may apply where applicable. *

*To be advised upon request.

18. Limitation of Liability

To the maximum extent permitted by law, liability is limited to the value of the goods or services supplied. Eye for Signs will not be liable for indirect or consequential losses including loss of profit, business interruption, or delay costs.

19. Indemnity

The customer agrees to indemnify Eye for Signs against any claims arising from customer-supplied artwork, site conditions, approvals, or misuse of products.

20. Intellectual Property

All drawings, designs, artwork, concepts, and production files remain the property of Eye for Signs unless otherwise agreed in writing.

21. Storage

If installation or collection is delayed by the customer, storage fees may apply.

22. Governing Law

These Terms & Conditions are governed by the laws of New South Wales, Australia.